

Patient Name
Patient Address

Essex Area Team
Phoenix Court
Christopher Martin Road
Basildon
Essex
SS14 3HG
Tel: 01245 459399

17th October 2013

Dear Patient

Re: Tilbury Surgery

I am writing to inform you that we have been approached by your surgery with a request to merge with another practice in the area. Before we can consider this request, we need to consult with patients, establish how they may be affected, and most importantly, seek their views.

Dr Saha and Dr Padmanabhan, at Tilbury Surgery, have recognised that the current surgery building does not meet the new standards required by the Care Quality Commission. Rather than terminate their current contract and close the surgery, they have made a proposal to partner with another practice, Medic House Surgery in nearby Ottawa Road. This would mean closing the Tilbury Surgery and transferring all staff and patients to the new purpose-built building, Medic House Surgery.

We at NHS England are committed to ensuring that all patients have access to high quality and safe GP services. We would really like to hear your views on this proposed move and would like to invite you to a Patient Engagement meeting at Medic House Surgery on Thursday 14th November 2013 from 4pm-5.30pm. Alternatively, if you are unable to attend, please email queries to england.essexatadmin@nhs.net or write to me at the address above by no later than the 22nd November 2013.

I will write again after the Engagement Event to let you know the outcome of any discussions and to advise you of any decisions made by NHS England.

Please note only one letter per household has been sent, therefore please can you ensure all members of your family who are registered with the Tilbury Surgery are shown this letter.

Yours sincerely



Carolyn Larsen
Head of Primary Care
Essex Area Team
NHS England